

Data Deletion Policy for Business Advisor

Effective Date: April 8, 2025

This policy describes how users of the "Business Advisor" application ("the App"), developed by Valeriy Samovarov ("we", "us", "our"), can request the deletion of their account and associated data. We are committed to protecting your privacy and providing you with control over your personal information.

1. Requesting Account and Data Deletion

If you wish to delete your Business Advisor account and associated personal data, you can request this through one of the following methods:

- **In-App Feedback Form:** Navigate to the feedback or support section within the Business Advisor app and submit a request. Please clearly state that you are requesting account and data deletion and include the email address associated with your account.
- **Email:** Send an email to our support team at support@vaultoria.com. Please use the subject line "Account Deletion Request" and send the email from the address associated with your Business Advisor account, or clearly state the account email address in the body of your message.

We require you to specify the email address linked to your account to verify your identity and process the correct deletion request.

2. Data We Delete Upon Request

Upon receiving and verifying your deletion request, we will proceed to delete the personal data associated with your account. This typically includes:

- **User Profile Information:** Your name, email address, profile picture (if any), and any other profile details you provided.
- **Account Credentials:** Information used to log you into the app.
- **User-Generated Content:** Any notes, plans, feedback, or other content you created and stored within the app that is directly linked to your account. *(Please review and specify precisely what types of user content are deleted)*

3. Data We May Retain After Deletion Request

While we aim to delete all personal data associated with your account upon request, some data may be retained for a limited period for specific purposes, such as:

- **Legal and Regulatory Compliance:** We may retain certain data if required by law, regulation, legal process, or governmental request (e.g., financial transaction records if applicable).

- **Security and Fraud Prevention:** Data may be retained as necessary to maintain the security of our services, prevent fraud, or enforce our terms of service.
- **Anonymized/Aggregated Data:** We may retain data that has been anonymized or aggregated such that it can no longer be used to identify you personally. This data might be used for statistical analysis, service improvement, or reporting.
- **Support Interaction Records:** Records of your communications with our support team (including the deletion request itself) may be kept for a limited period to ensure quality and address any follow-up inquiries.

We will specify the type of data retained and the applicable retention period based on the reasons outlined above. Data will only be retained for as long as necessary to fulfill these specific purposes. "Transaction records are kept for 7 years as required by law and anonymized usage data is kept indefinitely.

4. Processing Time

We will process your deletion request as promptly as possible, typically within 30 business days of verification. If we require additional information or anticipate a delay, we will notify you. Once the deletion process is complete, your account will be inaccessible, and your associated personal data will be removed from our active systems according to the terms outlined in this policy. Please note that residual copies may remain in backup systems for a limited period before being automatically overwritten or deleted.

5. Contact Us

If you have any questions about this Data Deletion Policy or our data practices, please contact us at **support@vaultoria.com**.

6. Policy Updates

We may update this policy from time to time. We encourage you to review it periodically. The effective date at the top indicates the latest revision.